



QUALITY POLICY

Doc. No.: EFS-QP-01

Issue No.: 01 Issue Date: 31/01/2018

Rev. No.: 00 Rev. Date: 00

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EFS logistics (Express Forwarding Services) provides quality services in deliver products and services to all customers, which fully satisfy or exceed their needs and are perceived as excellent value. The Management has established measurable objectives for each key function and committed to review annually for their effectiveness. We also take full responsibility to review our quality policy with ongoing development of our QMS which suits the organization. Our dedicated and experienced professionals always provide you with tailor-made logistics solutions, customized to your particular needs.

We are committed to:

- To be innovative and resourceful in achieving continual improvement in operation and service quality.
- To be a customer driven company, to satisfy consumers' needs & expectations better than anyone else. For this we may set specific goal to improve our speed & productivity on an annual basis.
- To operate with honesty and integrity in everything we do.
- Provide training, development & growth opportunities to our employees.
- To achieve excellence in business results which include increased Market share, New projects, Quality, Cost control and profit growth
- To ensure that compliance of all the applicable & related regulatory & statutory as well as supplier and customer's requirements in all our business conduct are met.

Customer's satisfaction at the center of our focus, we shall continue the pursuit of ever improving quality of our services, getting inspiration from our motto **"Making every day a better day"**

Date: 31/01/2018


Executive Director
EFS Logistics